

## **Needs Ministry**

This ministry area is more challenging because we are learning after talking to churches in CA, NE and IA that each area has different needs. Based on conversations with those churches we learned:

- Most people have no issues with on-line ordering
- If people can afford food, they can afford delivery
- Having a food pantry at a church is extremely helpful as those requests have increased 30-60%.
- One church is offering to buy groceries that are nutritional and basic needs (milk, eggs, water, etc.) and will do so up to \$50. If the volunteer who makes the delivery isn't paid by the recipient, the church reimburses the volunteer for the cost of the groceries. Great idea!

We were encouraged to reach out directly to neighbors to find out what the needs are. As we approach the peak of COVID, these needs may change.

We realized there can be emotional needs, loneliness, etc. Some people may just appreciate someone who would call and chat. It may be help with budgeting, etc.

Our first steps are to

1. Seeking local resources
2. Develop a resource team, people willing to help
3. Identify needs

### **Structure**

Our needs ministry is co-led by two leaders. We feel co-leading takes the pressure off one person.

### **Processes**

#### ***Seeking Local Resources***

We don't want to reinvent the wheel or duplicate a service (see guiding principles), so we care creating a list of local resources that can assist our neighbors. Your city likely has the beginning of this, or perhaps a local church.

#### ***Developing a Resource Team of Volunteers***

We are seeking volunteers who can help in a variety of ways by asking people to email a general TBNeeds email with their interest. A general yahoo email works great and both leaders can access it. We are advertising this on the subdivision Facebook page and will also do so in a general flyer.

We need to develop a volunteer role description and that will be clearer once we assess needs. Part of that will include safety expectations, both around COVID and personal safety (like never enter someone's home)

## Identifying Needs

We are requesting people share their needs through a google form (see below), through email, or by contacting their Care Group Leader.

# His Hands and Feet in Thornbrook Essential Needs Request

(grocery shopping, online ordering, post office, etc.)

Full Name \*

Short answer text

email

Short answer text

Phone number \*

Short answer text

Do you need help with groceries? \*

Yes

No

Do you need an errand run? (pharmacy, post office, etc.) \*



Do you need an errand run? (pharmacy, post office, etc.) \*

yes

no

What is your errand that needs to be run?

Short answer text

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Do you need someone to talk to? (feeling anxious, sad, or just need a listening ear)

yes

no

Is there something else that we could help you with?

Long answer text

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